

Singlepoint Incident Manager helps you to gather and analyse all incident related data into one intelligent view, giving you the ability to rate the severity of different incidents, initiate corrective and preventive actions and to generate real-time management reports at the click of a mouse.



Say goodbye to manual methods of incident management, and benefit from a fully automated process linked to the powerful Singlepoint Business Process Platform, which provides infinite flexibility to ensure that Singlepoint works for you in the precise way you need it to.

Replace manual spreadsheets and documents with intuitive and easy-to-use electronic forms that help drive best practice and release the data that is critical in helping you get safer and better at what you do, day in and day out.

Call **01628 421829** now to arrange your free product demonstration or email enquiries@synchronology.co.uk

Capture All Incident Types

The standard interface allows you to capture four incident types, but the flexibility of Singlepoint means that additional ones can be added and others taken away if necessary.

The screenshot shows a window titled "Incident Type". Inside, it says "Please select the type of incident:" followed by four radio button options: "Accident" (selected), "Environmental", "Incident", and "Near Miss". At the bottom right, there are three red buttons: "Prev", "Next", and "Cancel".

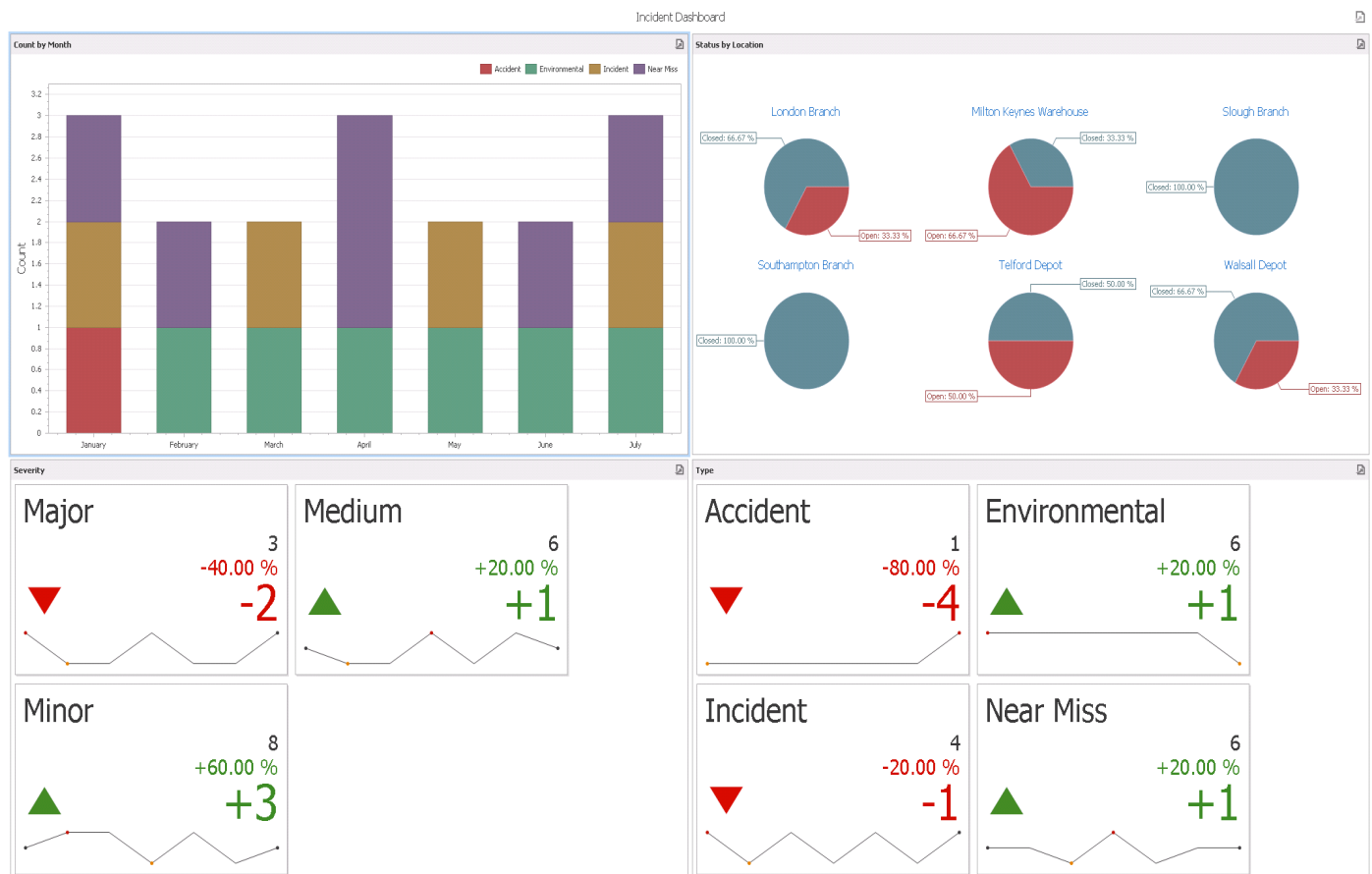
Comprehensive Investigation Process

The screenshot shows a complex web form for incident investigation. At the top, there are tabs for Section B, C, D, E, F, G, H, SSHEQ, and Reported Supporting Docs. The main content area is for Section F, titled "Section F", with three text input fields for F1, F2, and F3. Below these is an "Actions" section with a table header: Task Description, Due Date, User Resp, Date Completed, Resp Comments, and Status. The table is currently empty, showing "There are no items". Below the table are five radio button options for incident severity: (A) Major, (B) Medium, (C) Minor, (D) Other, and (E) Rail Accident Investigation Board/Office of Rail Regulation Incident. At the bottom, there are two columns for Section H, each with an "Esign" button and fields for Name, Date Completed, and Position.

A staged process allows you to methodically review an incident ensuring you have covered all the key steps through from investigation, location, injury detail if applicable, short and longer term corrective action, section on reportable incidents (RIDDOR), root cause, review and close with eSign feature, all with full audit trail and automated workflow with email notifications.

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Singlepoint Incident Manager is integrated into Singlepoint Radar for instant dashboard and management reports. Radar is extremely flexible and allows you to report on any aspect of the data being collected and managed within the module. Dashboards and reports can be designed to give different views of data to different data users and can be exported into other formats such as Excel for further manipulation.



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